





Community HealthCare Association of the Dakotas (CHAD) is excited to welcome you to this in-person session of Lead U. We welcome Think 3D as they guide us through Think 3D University. This comprehensive experience includes learning, personal development, training, and skill building. The entire process is designed to develop and train confident and intentional leaders.

Culture is the foundation of what we do, so we begin with establishing a firm understanding of the function and reality of an organization's or team's culture. From there, we focus on the three dimensions and pillars:

Personal + People: Leadership starts from within. We unpack personal beliefs, limiting beliefs, your inner circle and support structure, and your leadership mindset.

Professional + Skills: Skills like effective communication, coaching, conflict resolution, problem-solving, strategic thinking, and even articulation under pressure are all tools that an effective and intentional leader needs to understand.

Potential + Accountability: Without accountability, there can be no growth. We spend time exploring time management, leadership, networking, relationship building, and self-discipline as tools to ensure leaders are equipped to unlock their highest potential and the potential of those around them.

Live Sessions

Chamberlain, SD | September 11 Fargo, ND | September 18 Bismarck, ND | September 19

Virtual Sessions

9 - 90 minute virtual presentations beginning October 23, 2024

8:30 - 9:00 am	Registration
9:00 - 10:15 am	The Power of Culture A better culture is better for everyone. This session dives into the critical impact that organizational culture has on an organization and its people, teams, and resources. Attendees should be prepared to examine their definition of workplace culture, be willing to look at what they are (or aren't) contributing to that culture and expect to walk away with at least ONE actionable plan for elevating their culture. This session will help identify and define "healthy" and "toxic" culture and behaviors and will articulate behaviors, competencies and actions associated with a "healthy" culture. Attendees will develop a plan to examine culture on a regular basis and create positive impact through accountability. Power of Culture works through simple but fundamental shifts in perspective that help organizations, teams, and leaders understand the importance and benefits of investing in a healthy, positive, and productive organization. When we align on what that culture should look like, we can move towards it more effectively.
10:15 - 10:30 am	Break
10:30 - 11:30 am	The Power of Culture (continued)
11:30 - 12:00 pm	Lunch
12:00 - 2:00 pm	Effective Communication Communication is one of the top three opportunities in every organization to build more effective people, teams, and cultures. Many people have been taught to read, write, and speak - not to communicate effectively. This session covers shifting perspectives on communication: first by understanding the foundational concepts and history of communication and then through introduction of tools and concepts for teams to adopt in order to elevate their communication skills across their organization and environment. Attendees will discuss core communication challenges, review key principles of effective communication, and identify key opportunities and implementation strategies to improve.
2:00 - 2:30 pm	Break
2:30 - 4:30 pm	POWER Coaching Communication is more than reading, writing, and speaking – it is a skill for effectively transferring information and influencing behavior change. This session will challenge attendees to improve their timing, tact and delivery and is a proven method for improving skills and making communication more effective. Through practice and repetition, learners will develop best practices for giving and receiving feedback and organizations will identify and unify their coaching tools leading to more effective 1:1's and leadership.





