

Billie Jo Nelson | Population Health Data Manager



Billie Jo Nelson joined CHAD in January 2024 as the Population Health Data Manager. In her role at CHAD, Billie Jo is responsible for supporting member health centers with the adoption and utilization of a population health management tool, also known as the Data Aggregation and Analytics System (DAAS). The DAAS gathers health center level data and allows for dynamic reporting at the health center and network level. She also provides statistical support and analysis using the DAAS to meet the data needs for internal and external partners.

Billie Jo spent the previous fourteen years working for Family HealthCare, a Federally Qualified Health Center (FQHC) located in Fargo, North Dakota. She started at Family HealthCare as the Diagnostics Manager of Lab and X-Ray and then moved into Quality Improvement Director role and managed Family HealthCare's Quality Program for the past twelve years. Besides leading Family HealthCare's Quality program, she served as Risk Manager, Privacy Officer,

Compliance Officer and Accreditation Officer. She assisted with Family HealthCare obtaining initial Patient-Centered Medical Home (PCMH) recognition as well as subsequent recognition over the years.

Billie Jo holds an Associate of Science degree from Fergus Falls Community College and is Board Certified as a Medical Laboratory Technician through the American Society for Clinical Pathology. She and her husband live in Fargo, ND and love spending time with their grown children and grandchildren. Some of her favorite things to do in her spare time are lake activities, such as boating and camping, as well as alpine skiing in the winter.